

## Customer service - Messages

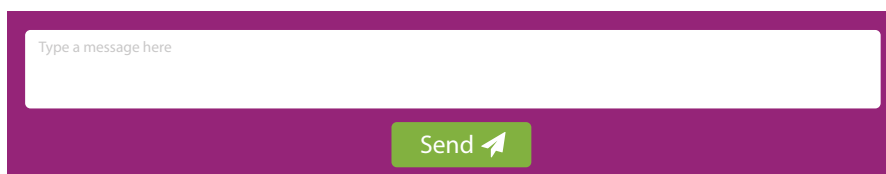
### Send messages

---

While our Transsexual women can use the site for free, our gentlemen members will need to upgrade to a paid plan (called Premium Membership). One of the many benefits from a Premium Membership is that you can send unlimited amount of messages to your potential Transgender Date.

#### When looking at a profile:

1. At the bottom of the profile of the person you want to send a message to, you will find a purple frame;
2. Click at the bottom of the conversation screen in the field with the text 'Type a message here';



A screenshot of a message input interface. It features a white text input field with the placeholder text "Type a message here" on a purple background. Below the input field is a green button with the text "Send" and a white arrow icon pointing to the right.

3. Type a nice personal message;
4. And click on the 'Send' button.

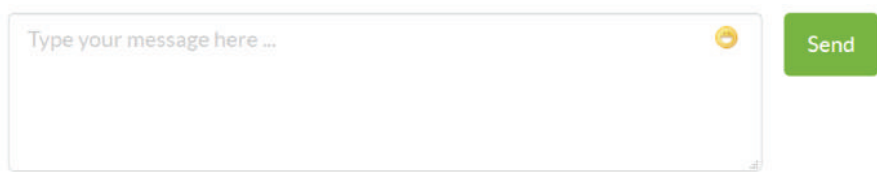


#### When performing a search:

1. Under each profile there is an action menu;



2. Click at the envelope, and a new window will open;



A screenshot of a message input interface. It features a white text input field with the placeholder text "Type your message here ..." on a light grey background. To the right of the input field is a green button with the text "Send".



3. Type a nice personal message;
4. And click on the 'Send' button.

All the messages you send and receive can be found in your personal inbox.

## Delete conversations

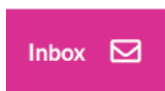
---

Did you send a message to someone, but it appears that the shown interest is not mutual? Unfortunately!:

Or do you have any other reasons to delete a message?

### How to delete a conversation

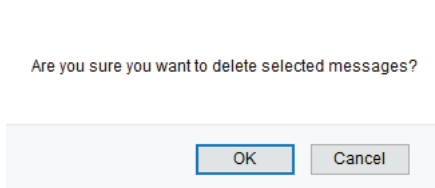
1. Click on the Inbox button at the top of the page



2. Hover your mouse cursor over the conversation you wish to delete until a Trash-can appears:



3. Click on the 'Trash-can' icon and confirm it.



If you have any questions, you can always contact our customer service. We can be reached 24/7 by using the contact form